



Crime, Cities and Data

Nuria Oliver, PhD

Chief Data Scientist @ DataPop Alliance

Director of Research in Data Science @ Vodafone

Work with Bogomolov, A., Lepri, B., Staiano, J., Pianesi, F., Pentland, A., De Nadai, M., Clavijo A., Lara Molina R., Letouzé E., Pestre G., Serra J., Shoup N., Ramirez A.



Telefonica



Vodafone Big Data and Advanced Analytics



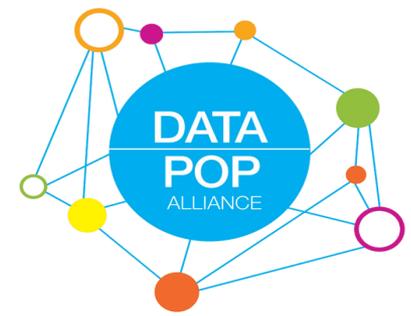
International team of Data Scientists, working on a variety of problems with impact, applying state-of-the-art machine learning and data analytics techniques

Power to Data.
Power to You.

Data-Pop Alliance is a global coalition on **Big Data & development** created by the **Harvard Humanitarian Initiative, MIT Media Lab, and Overseas Development Institute** joined by **Flowminder**, bringing together researchers, experts, practitioners and activists to “**promote a people-centered Big Data revolution**” by **locally co-designing and deploying collaborative research, training, and engagement activities**



Leadership



Dr Nuria Oliver
Chief Data Scientist



Prof. Patrick Vinck
Co-Director &
Co-Founder



**HARVARD
HUMANITARIAN
INITIATIVE**

Prof. Phuong Pham
Co-Director for HHI



**Prof. Alex 'Sandy'
Pentland**
Academic Director



Dr Emmanuel Letouzé
Director & Co-Founder

Dr Linus Bengtsson
FLOWMINDER.ORG



Elizabeth Stuart
Co-Director for
ODI



Dr Emma Samman

Vodafone
Institute
for Society and
Communications

Vodafone's Think
and Do-Tank





Mission:

The Institute is Vodafone's European **think and do tank**.

It has the task to explore the **potential** and **responsible use of digital technologies** for **innovation, growth** and **sustainable social** impact.



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Context and Motivation



FOREIGN
AFFAIRS

FIXING FRAGILE CITIES
Robert Muggah

Fixing Fragile Cities

Solutions for Urban Violence and Poverty

By Robert Muggah

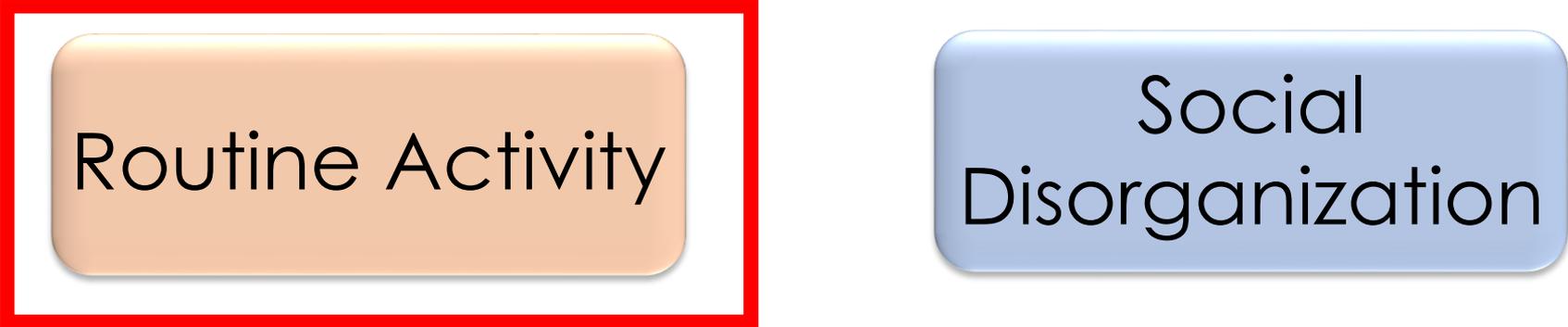
In the decades to come, [the city, not the state](#), will decide stability and development. People around the world have been converging on cities for centuries, and more than half of them live in one today. Western cities have grown so dominant that commentators now speak of [“the triumph” of cities](#) and [call on mayors](#) to rule the world.

*“Managing urban areas has become one of the most **important development challenges** of the 21st century. Our success or failure in building **sustainable cities** will be a major factor in the success of the post-2015 UN development agenda”, John Wilmoth, Director of UN DESA’s Population Division*

Crime

- ✓ Affects quality of life and economic development both at the national and local level
- ✓ Many studies have explored the relationships between crime and socio-economic variables: education, income, unemployment, ethnicity, ...
- ✓ Several studies have shown significant concentrations of crime in small geographical areas: **crime hotspots**

Two key factors that affect crime

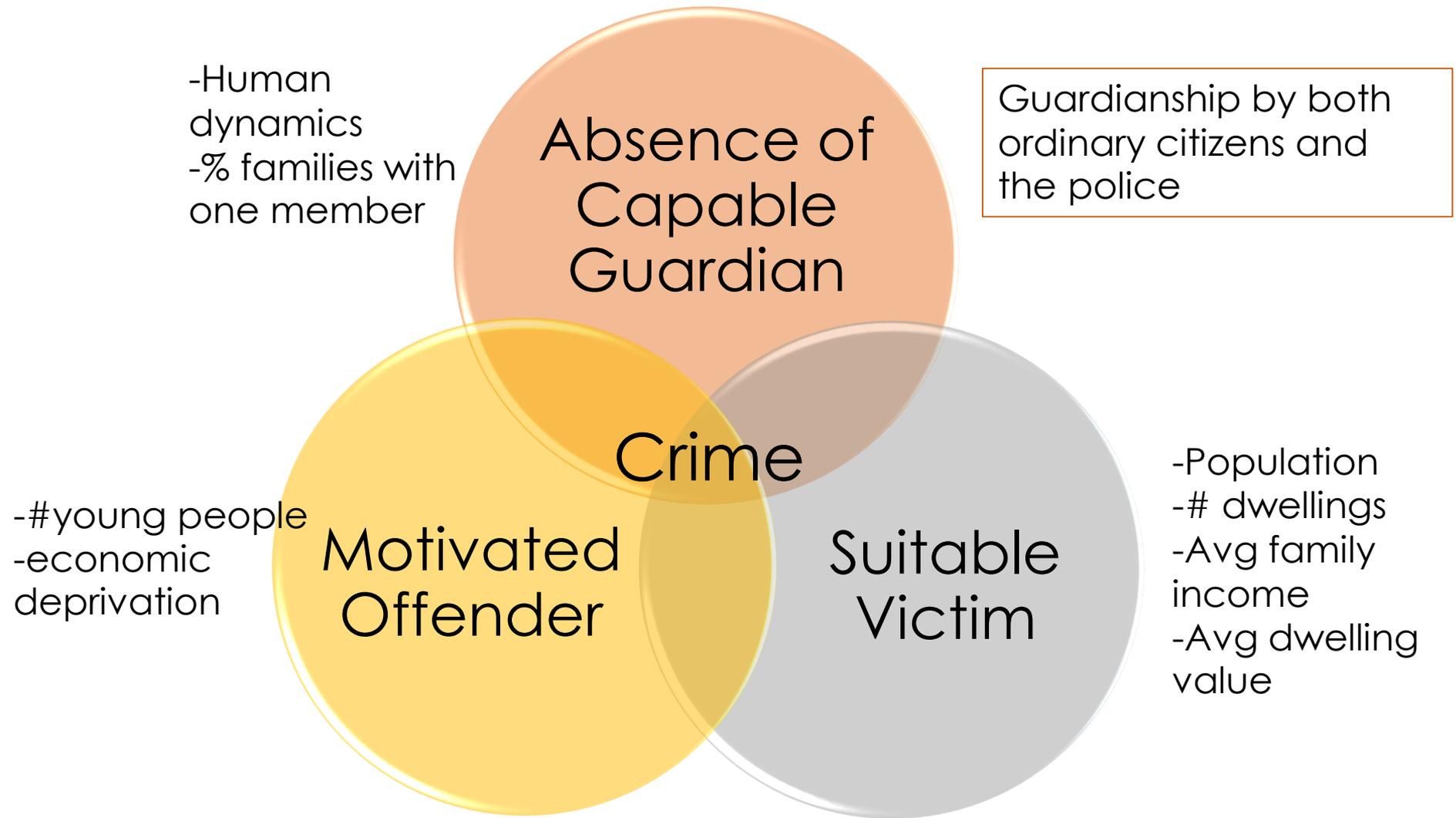


Routine Activity

Social
Disorganization

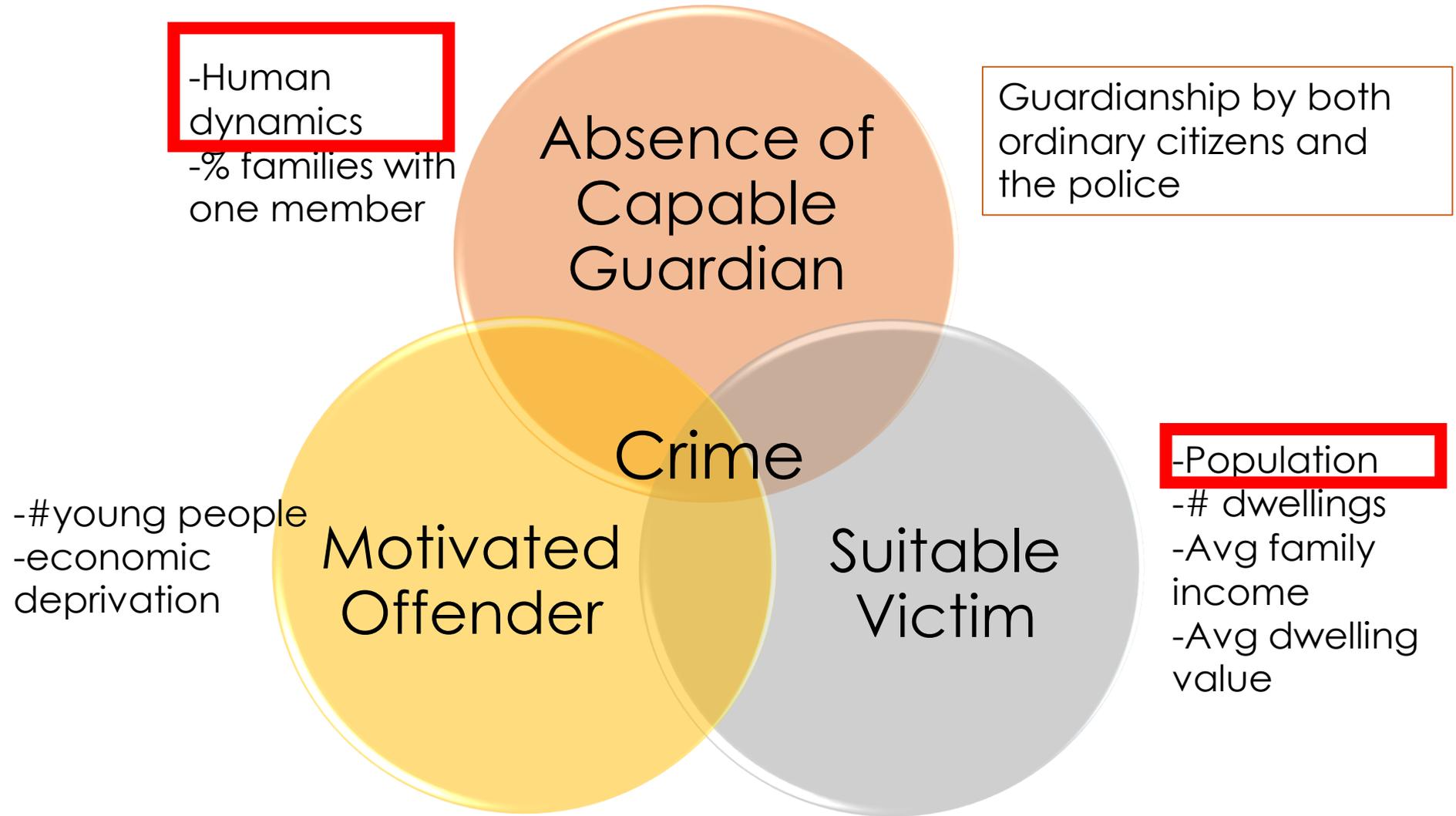
Source: Felson, M (1994) *Crime and everyday life: Insight and Implications for Society*, Thousand Oaks, CA

Routine Activity



Source: Felson, M (1994) *Crime and everyday life: Insight and Implications for Society*, Thousand Oaks, CA

Routine Activity

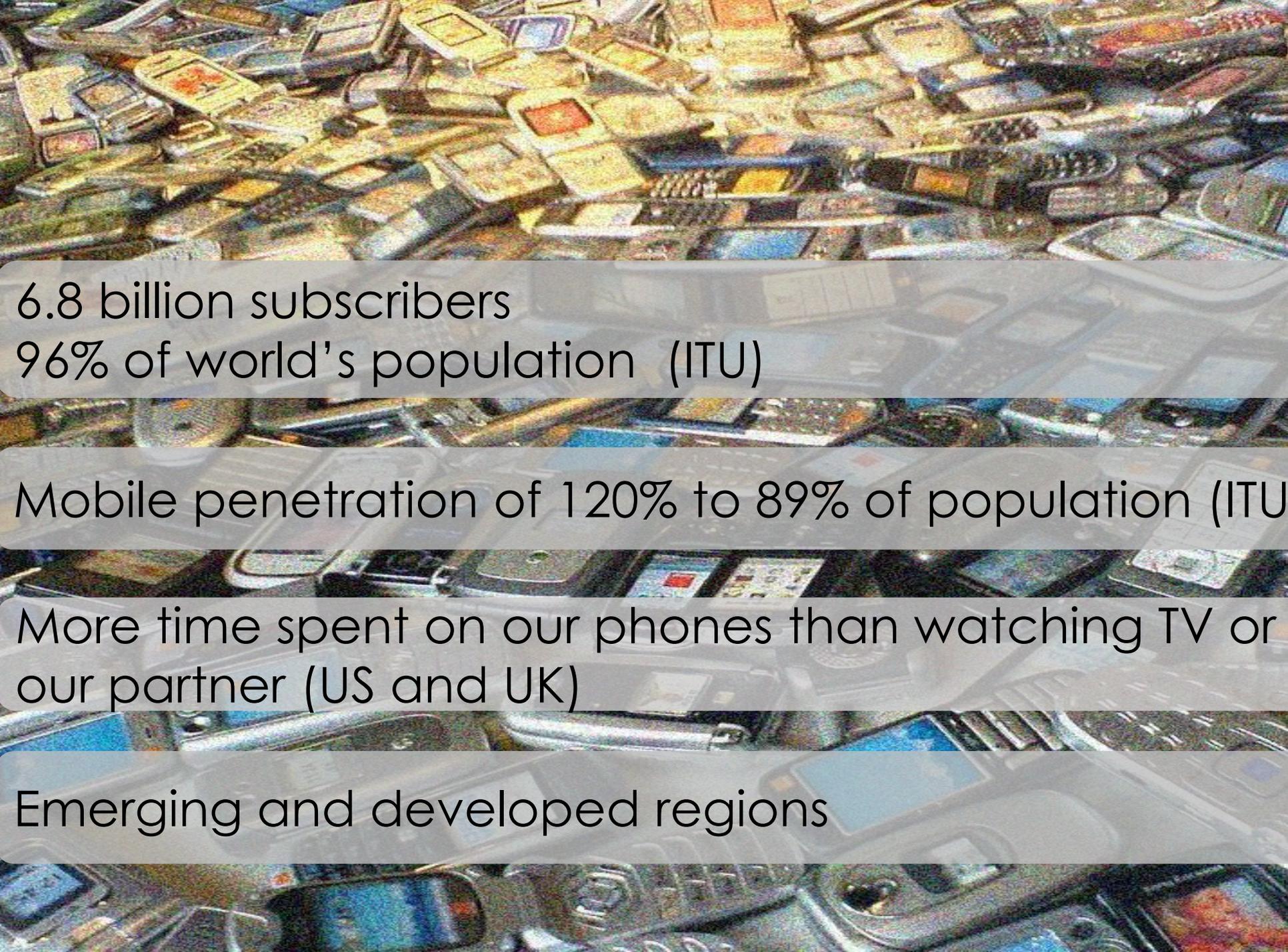


Source: Felson, M (1994) *Crime and everyday life: Insight and Implications for Society*, Thousand Oaks, CA



Modeling Routine Activities from Mobile Data



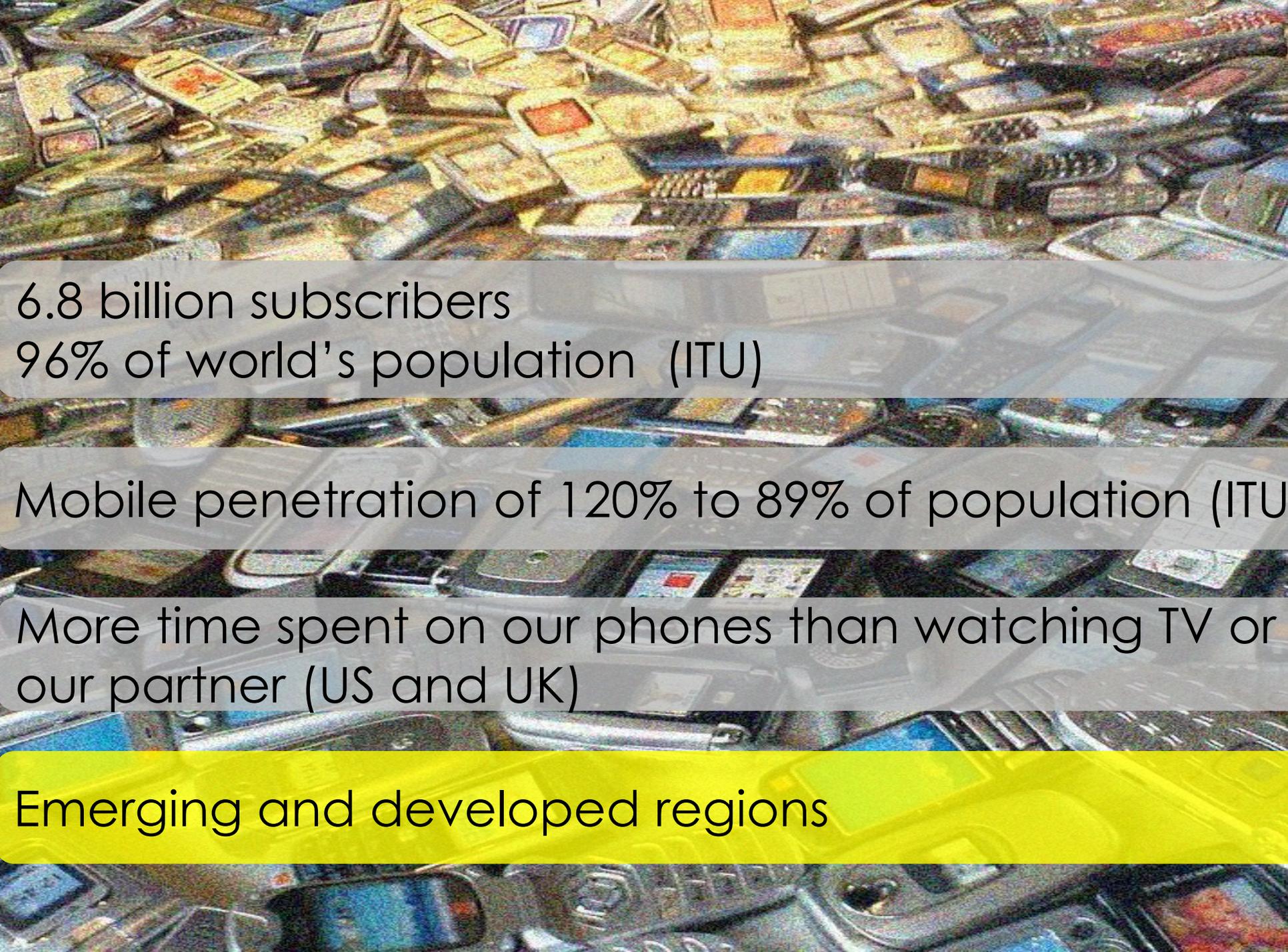


6.8 billion subscribers
96% of world's population (ITU)

Mobile penetration of 120% to 89% of population (ITU)

More time spent on our phones than watching TV or
our partner (US and UK)

Emerging and developed regions



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96% of world's population (ITU)

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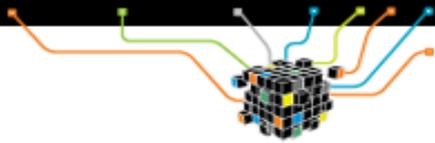
Cell Phones as Sensors of Human Activity

Digital footprints enable large-scale analysis of human behavior



Bits

Business ■ Innovation ■ Technology ■ Society



May 19, 2011, 7:06 pm **The Sensors Are Coming!**

By [NICK BILTON](#)

ieee
spectrum INSIDE TECHNOLOGY

[Telecom](#) / [Wireless](#)

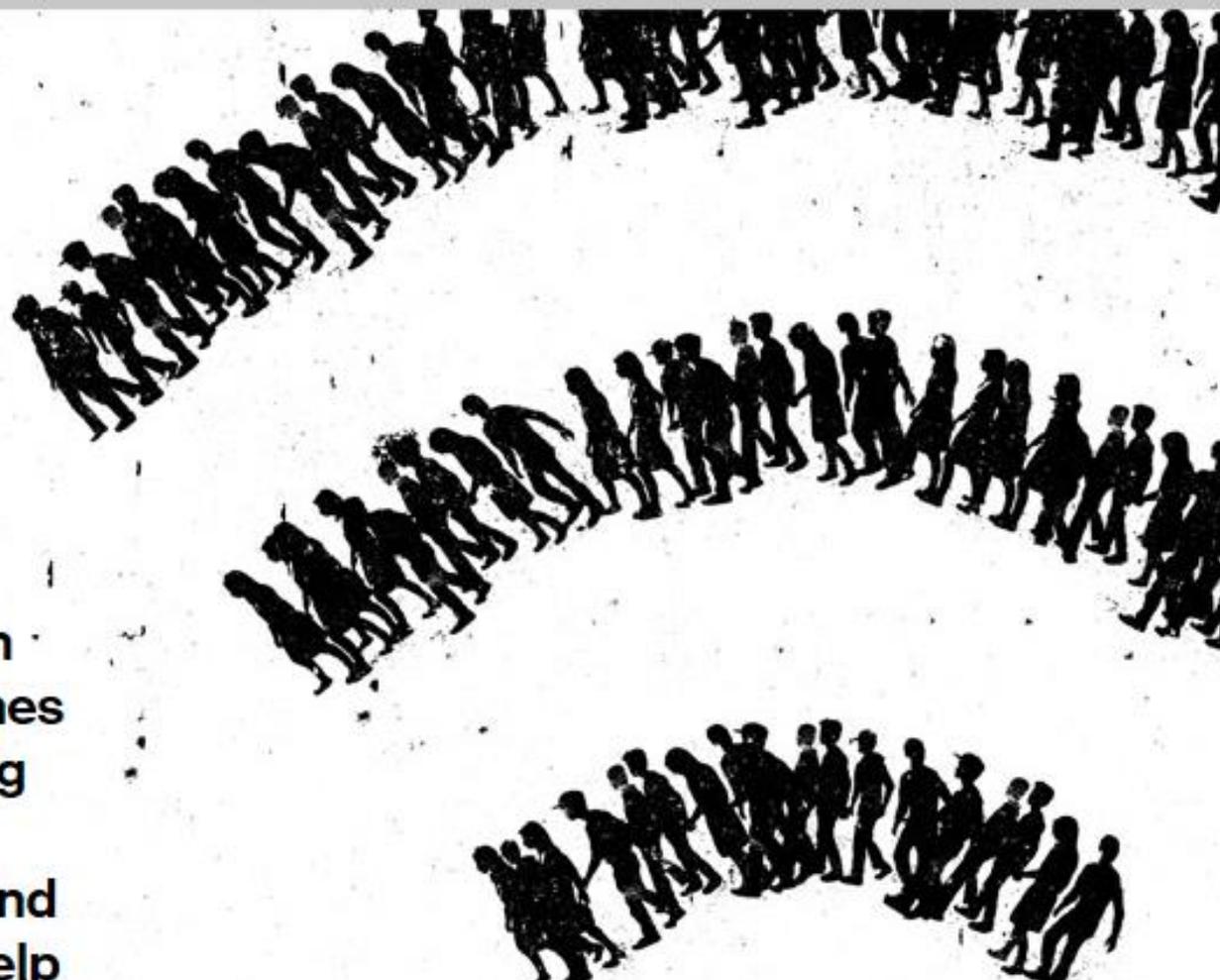
NEWS

Cellphones for Science

Scientists want to put sensors into everyone's hands

Big Data from Cheap Phones

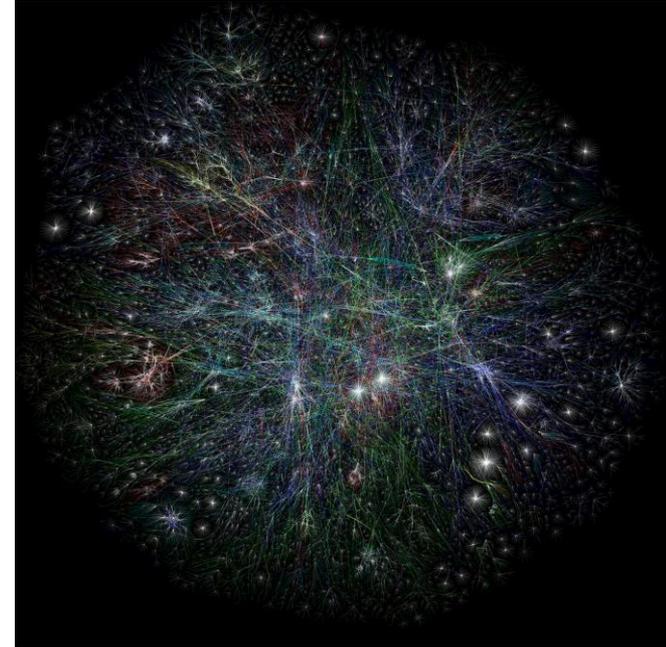
Collecting and analyzing information from simple cell phones can provide surprising insights into how people move about and behave—and even help



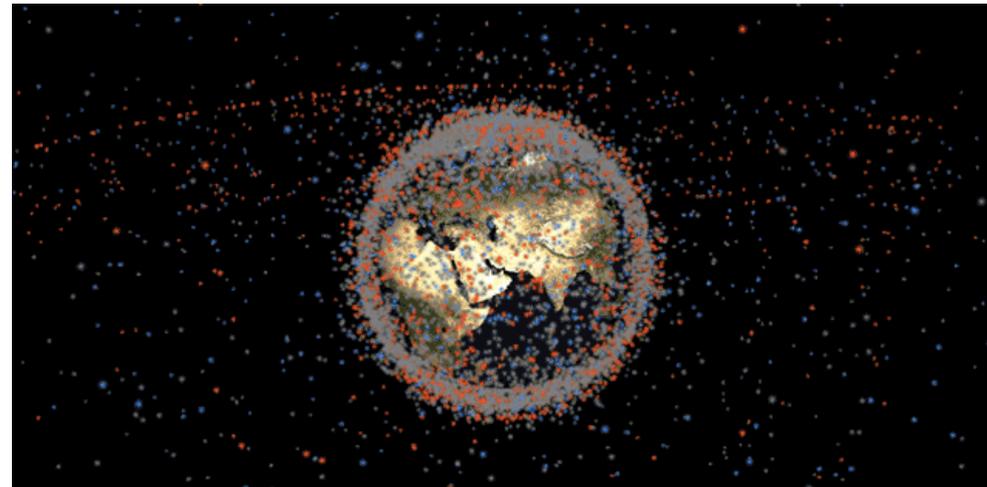
Computational Social Sciences

The ubiquity of mobile phones enables us to collect and analyze, for the first time in human history, **large-scale aggregated** and anonymized **human behavioral data** of entire cities, countries or even continents

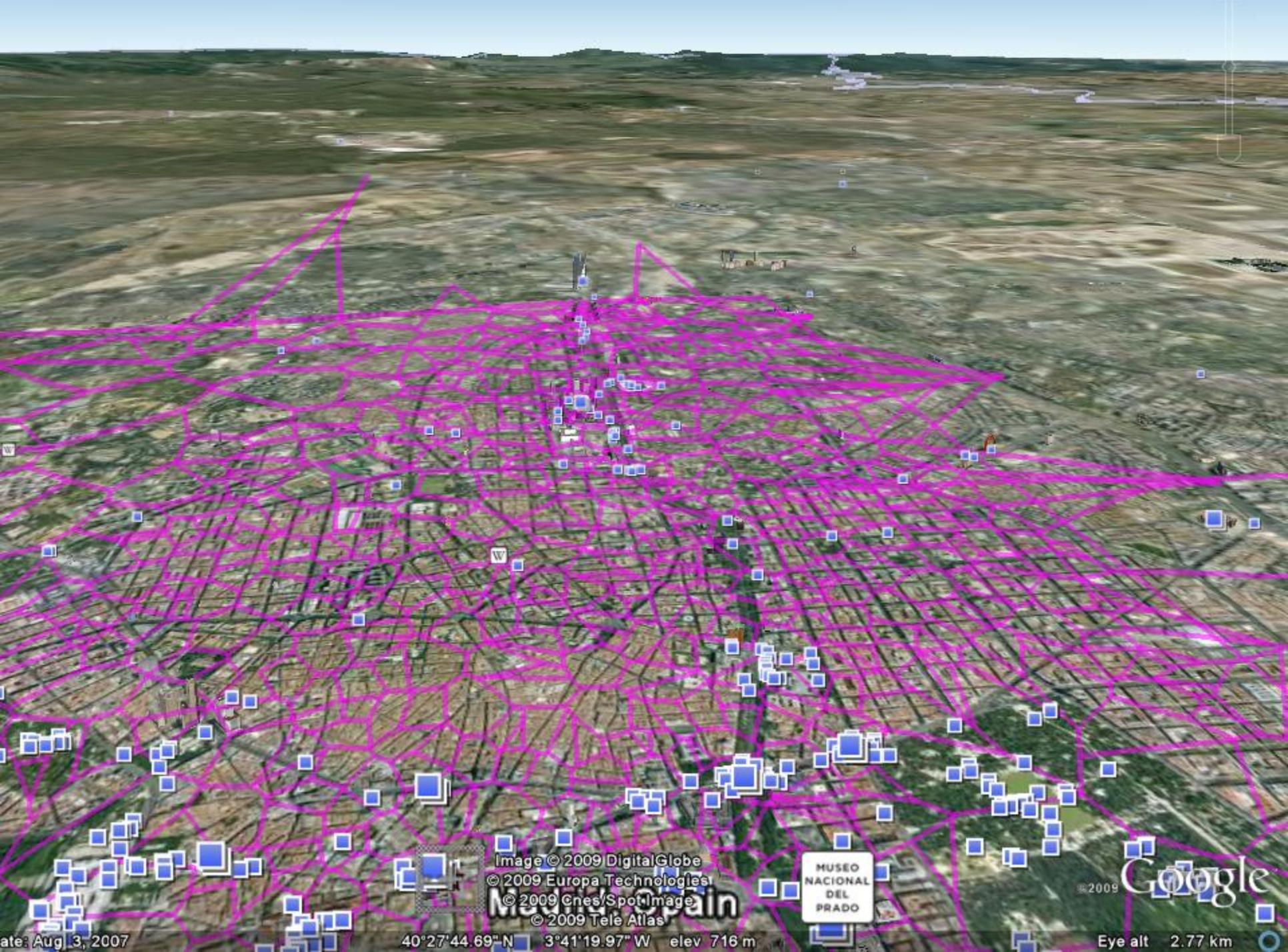
The opportunity is HUGE to help decision making units (governments, UN, Red Cross...) make more informed decisions thanks to the existence of quantitative real-time information about populations



Source: Kapersky Lab



Source: Kapersky Lab



ate: Aug 3, 2007

Image © 2009 DigitalGlobe
© 2009 Europa Technologies
© 2009 Cnes/SpotImage
© 2009 Tele Atlas

40°27'44.69" N 3°41'19.97" W elev 716 m

MUSEO NACIONAL DEL PRADO

© 2009 Google

Eye alt 2.77 km

Typical Mobile Data

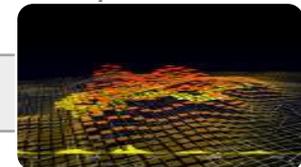
CDR (voice)

HR_ORG	TLFN_A	TLFN_B	CD_GEO_A	CD_GEO_B	DT_ORG	CD_SNTD	CD_ERB	CD_CCC	QT_DUR
20:05:31	XXX	YYY	3	11	20140519	2	1562	568	33
...

CDR (SMS)

HR_ORG	TLFN_A	TLFN_B	CD_GEO_A	CD_GEO_B	DT_ORG	CD_SNTD	QT_TRFG
15:53:54	XXX	ZZZ	3	25	20140506	2	1
...

Consumption	Social Network	Mobility
Call duration	In/Out Degree	Radius of gyration
N. Events	Delta w.r.t time window	Travelled distance
Lapse between events	Unique Calls per day	Rate of popular antennas
Reciprocated events	Unique SMS per day	Regularity of popular





Mexico 2012 Earthquake

Magnitude: 7.4

Date & Time: March 20, 2012 at 12:02:48 PM

Location: 16.662°N, 98.188°W

Depth: 20 km (12.4 miles)

Damage: 2 deaths

13 injuries

800 houses collapsed

Data: U.S. Geological Survey

Telefonica Mexico

OpenStreetMap



Legend



Less activity

More activity



Earthquake

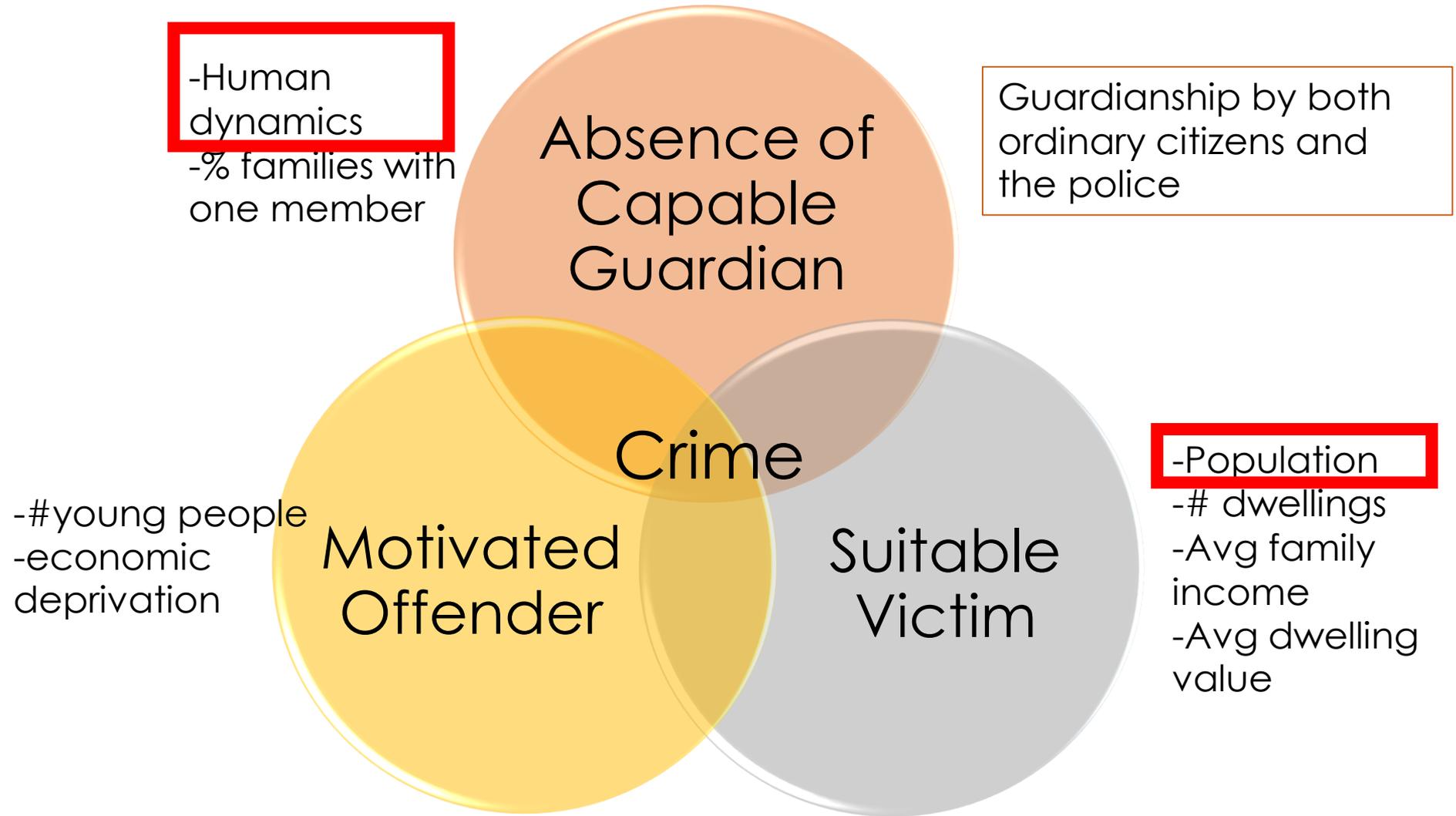


Aftershocks

09:00



Routine Activity



Source: Felson, M (1994) *Crime and everyday life: Insight and Implications for Society*, Thousand Oaks, CA

Routine Activity from CDRs

- We can estimate population density
- We can estimate population movements/flows, commuting patterns, OD matrices, ...

Two key factors that affect crime

Routine Activity

Social
Disorganization

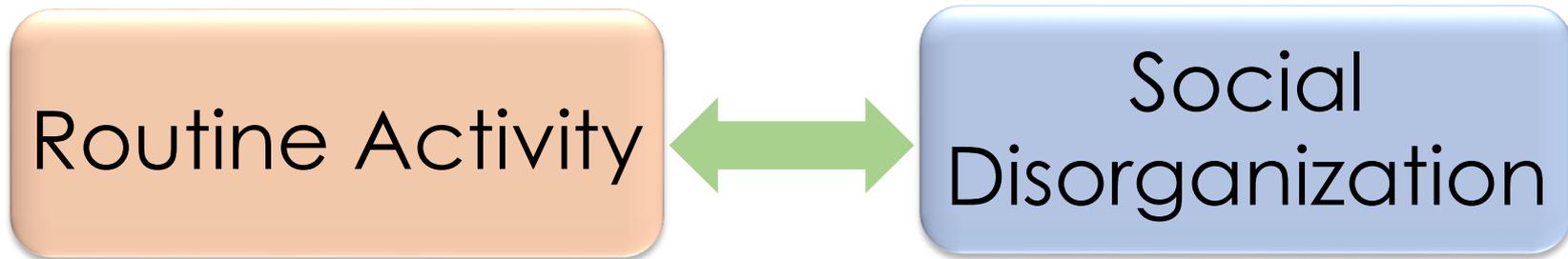
Source: Felson, M (1994) *Crime and everyday life: Insight and Implications for Society*, Thousand Oaks, CA

Social Disorganization

- Residential stability
- Ethnic heterogeneity
- Social deprivation:
 - #single family homes
 - % university degrees
- Economic deprivation:
 - Avg/std income
 - Unemployment

Source: Felson, M (1994) *Crime and everyday life: Insight and Implications for Society*, Thousand Oaks, CA

Two key factors that affect crime



Source: Felson, M (1994) *Crime and everyday life: Insight and Implications for Society*, Thousand Oaks, CA

Crime



The Theory: Jane Jacobs

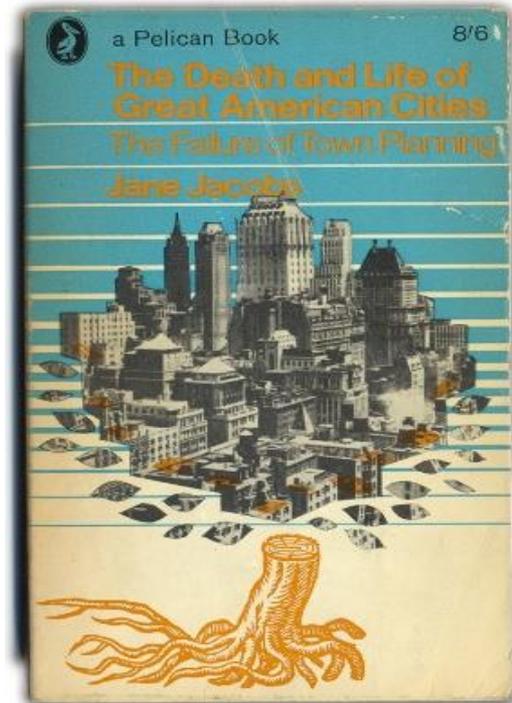
One of the most influential books in city planning



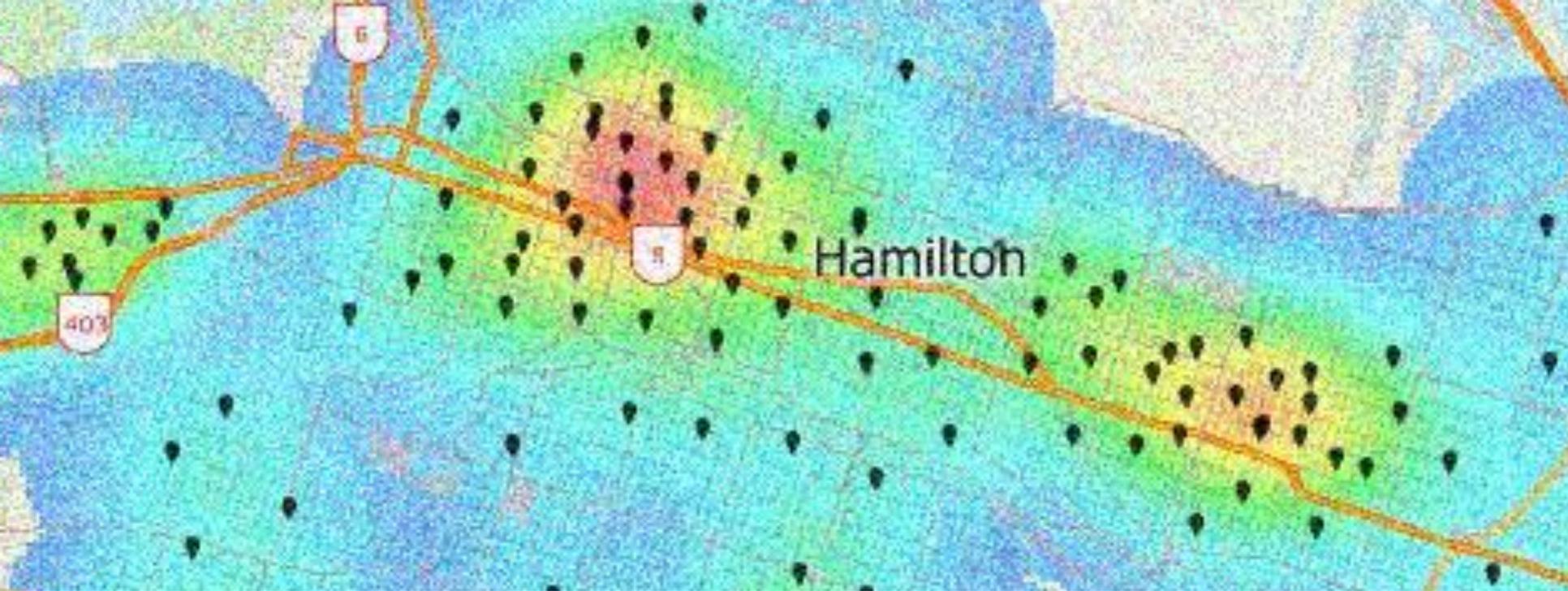
“A well-used city street is apt to be a safe street and a deserted city street is apt to be unsafe”

— **Jane Jacobs**

(May 4, 1916 – April 25, 2006)



Guardianship by ordinary citizens

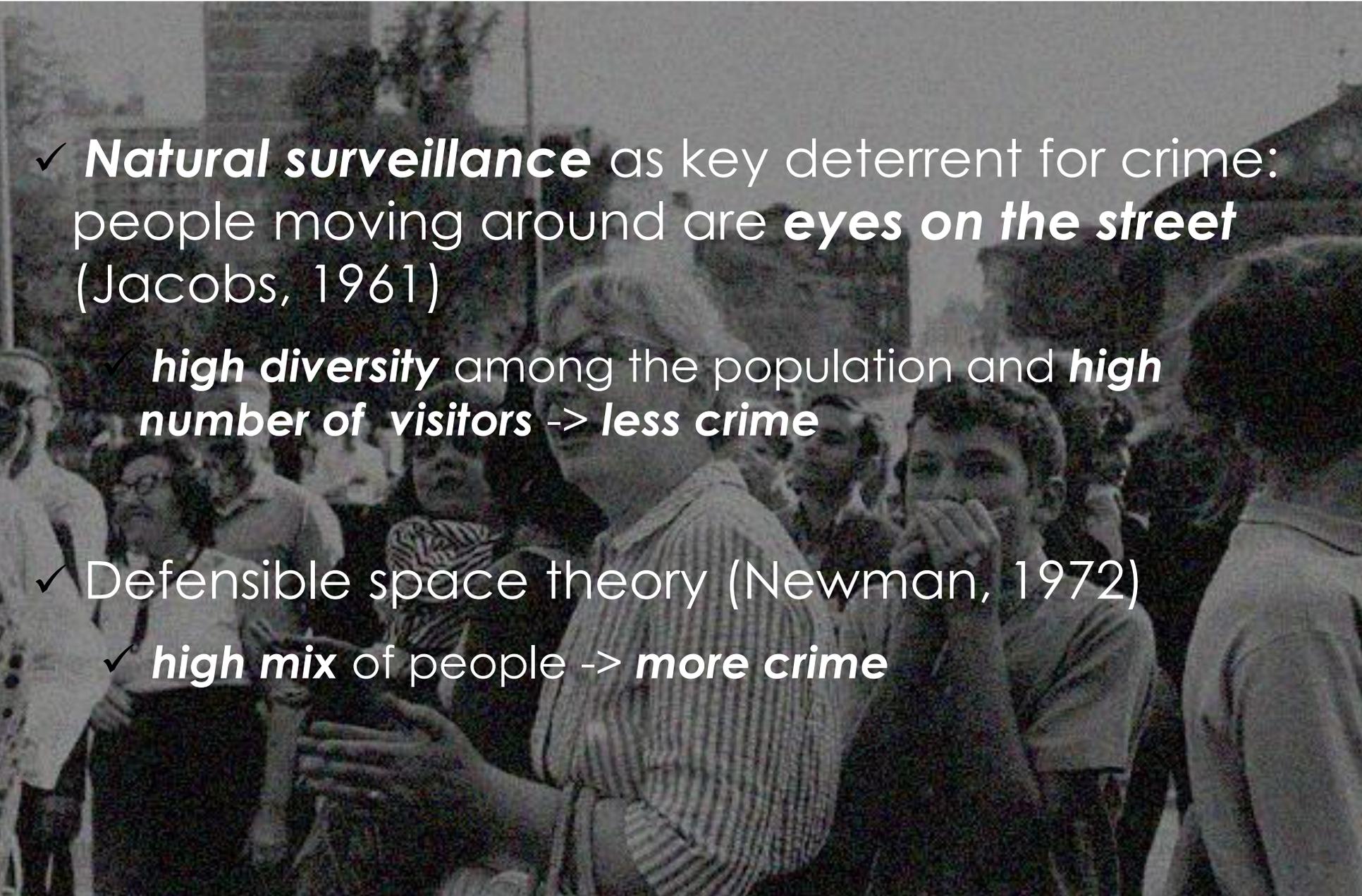


Project 1: Predicting Crime Hotspots in London

Work with Bogomolov, A., Lepri, B., Staiano, J., Pianesi, F., Pentland, A.



Crime and Urban Environment

- 
- ✓ **Natural surveillance** as key deterrent for crime: people moving around are **eyes on the street** (Jacobs, 1961)
 - ✓ **high diversity** among the population and **high number of visitors** -> **less crime**
 - ✓ Defensible space theory (Newman, 1972)
 - ✓ **high mix** of people -> **more crime**

Crime Prediction

✓ **People-centric** perspective vs **Place-centric** perspective

- ✓ people-centric perspective used for individual or collective criminal profiling
- ✓ place-centric perspective used for predicting crime hotspots



Our Approach

- ✓ **Data-driven** and **place-centric** approach to crime prediction
- ✓ Multimodal approach: **people dynamics** derived from **mobile network data** and demographics
- ✓ European metropolis: London
- ✓ Prediction of **crime hotspots** and not criminals profiling



Data

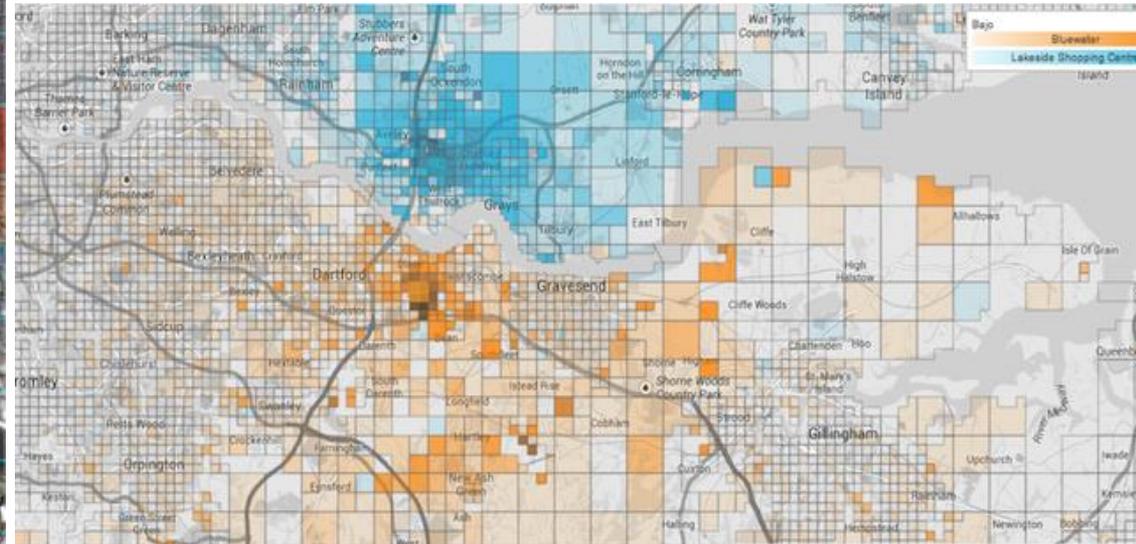
Smartsteps Dataset: for each of the Smartsteps cells a variety of demographic variables were computed every hour for 3 weeks (from December 9 to December 15, 2012 and from December 23, 2012 to January 5, 2013)

Criminal Cases Dataset: criminal cases for December 2012 and for January 2013

London Borough Profiles Dataset: open dataset containing **68 metrics** about the population of a particular geographic area

SmartSteps

- **Footfall count:** Shows the trend in footfall in a specified area hourly, daily, weekly and monthly. Provides a basic profile of the crowd.
- **Catchment area:** Shows which postal sectors are your customers coming from by hour, day, week and month. Shows the “battleground” for two sites.
- **Transport mode:** Shows flows of crowds from any two points, segmented by road, air, train, etc.



SmartSteps

For each **cell** and for each **hour** the dataset contains:

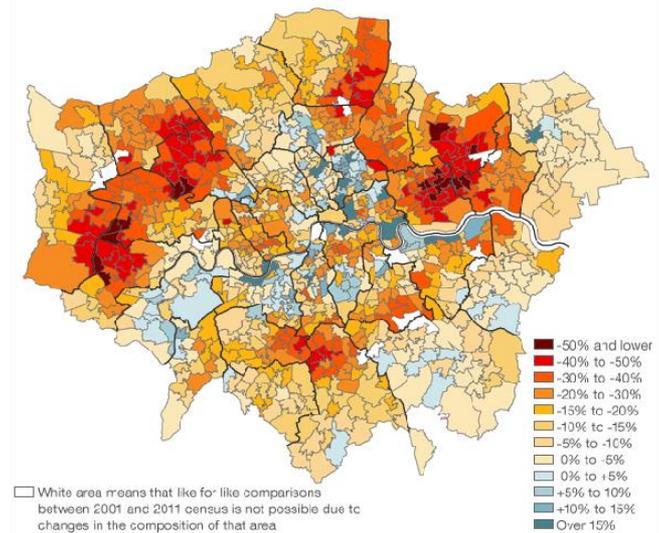
- ✓ an estimation of how many people are in the cell
- ✓ the percentage of these people at home, at work or just visiting the cell
- ✓ the gender splits (male vs. female)
- ✓ the age splits (0-20 years, 21-30 years, 31-40 years, ...)

Crime data

- ✓ crime geolocation for 2 months (December 2012 – January 2013)
- ✓ all reported crimes in UK specifying month and year and not specific date
- ✓ median crime value (=5) used as threshold
- ✓ Spatial granularity of borough profiles is at LSOA levels: LSOA are small geographical areas defined by UK Office for National Statistics (mean population: 1500)

London Borough Profiles

- ✓ 68 metrics about the population of a specific geographical area: demographics, households, migrant population, employment, earnings, life expectancy, happiness levels, house prices, etc.
- ✓ Spatial granularity of borough profiles is at LSOA levels: LSOA are small geographical areas defined by UK Office for National Statistics (mean population: 1500)



Feature Extraction

From **Smartsteps** data we extract

- ✓ 1st order features (mean, median, min., max., entropy, etc.)
- ✓ 2nd order features on sliding windows of variable length (1 hour, 4 hours, 1 day, etc.) to account for temporal patterns

Feature Selection

- ✓ mean decrease in Gini coefficient of inequality

- ✓ the feature with maximum mean decrease in Gini coefficient is expected to have the maximum influence in minimizing the out-of-the-bag error

- ✓ the feature selection process produced a reduced subset of **68** features (from an initial pool of about 6000 features)

Classification Approach

- ✓ Binary classification task: high crime area vs low crime area
- ✓ 10-fold cross-validation
- ✓ Classifier: Random Forest (RF)
- ✓ RF overcomes logistic regression, support vector machines, neural networks, decision trees

Experimental Results

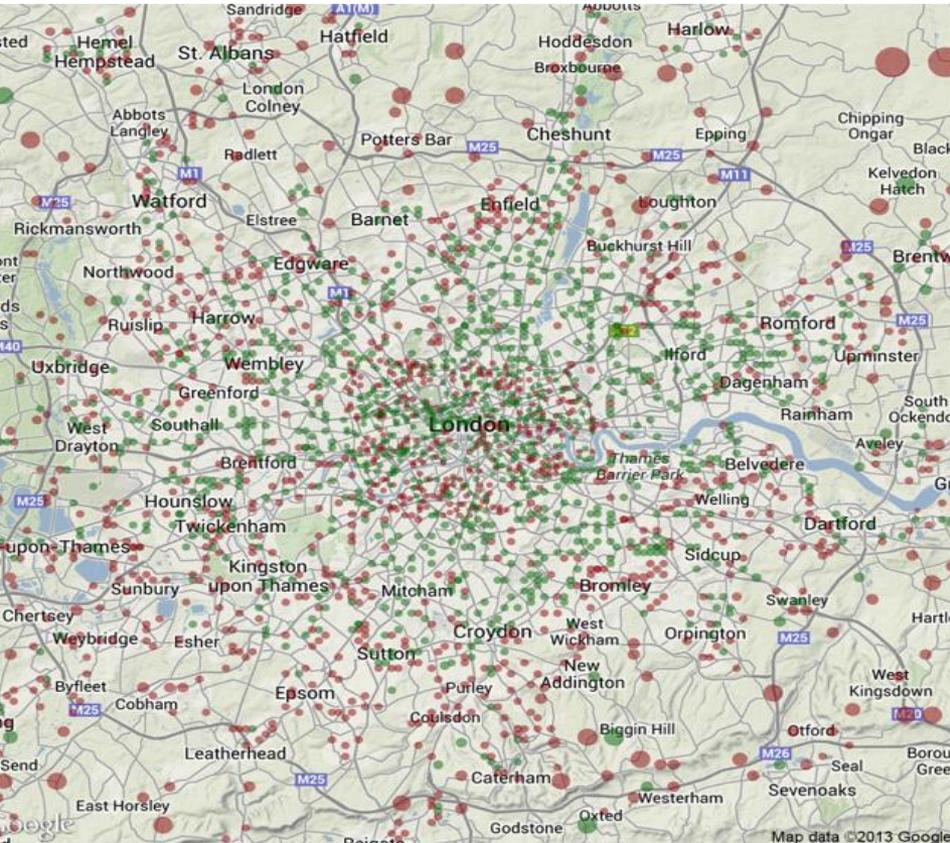
Table 3: Metrics Comparison

Model	Acc.,%	Acc. CI, 95%	F1,%	AUC
Baseline Majority Classifier	53.15	(0.53, 0.53)	0	0.50
Borough Profiles Model (BPM)	62.18	(0.61, 0.64)	57.52	0.58
Smartsteps	68.37	(0.67, 0.70)	65.43	0.63
Smartsteps + BPM	69.54	(0.68, 0.71)	67.23	0.64

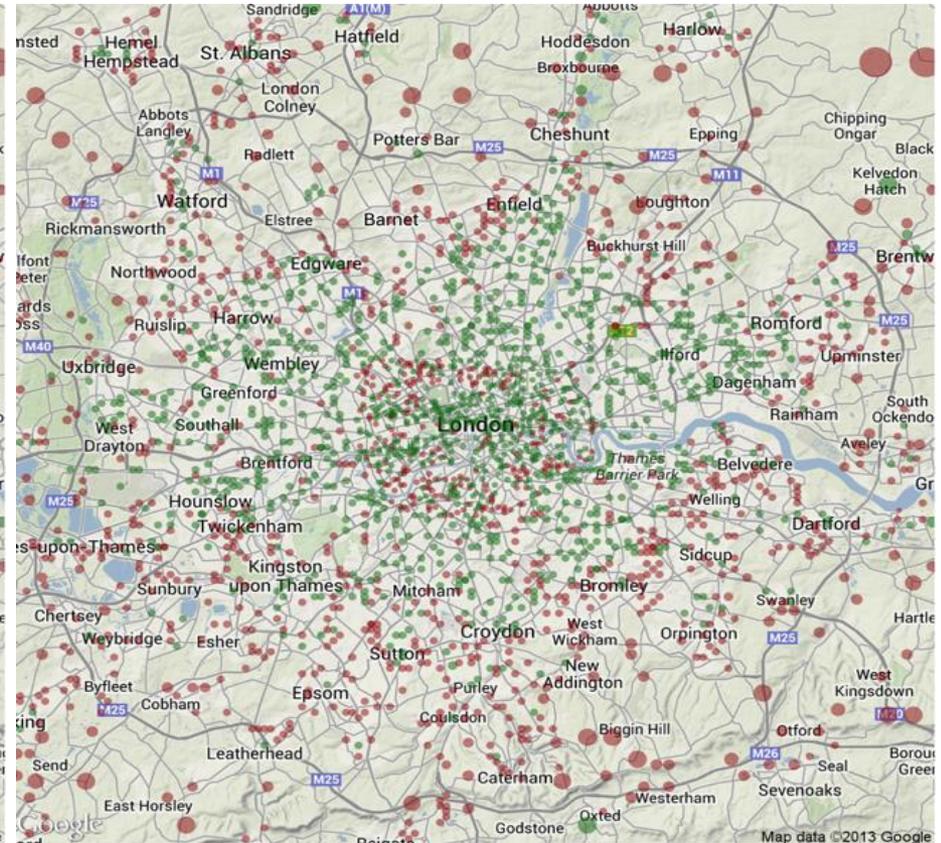
Smartsteps-based classifier significantly outperforms baseline majority and borough profiles-based classifiers

Experimental Results

~70% accuracy in predicting crime hotspots



ground-truth



predictions

Relevant Features

- ✓ Features encoding **daily dynamics** have more predictive power than features extracted on a monthly basis
- ✓ Relevance of **high number of residents** to predict crime areas
 - ✓ increased ratio of residents -> more crime (in contrast with Newman's thesis)
- ✓ **Entropy-based features** are useful for predicting the crime hotspots
 - ✓ high diversity of functions (home vs work) and high diversity of people (gender and age) act as **eyes on street** decreasing crime (in line with Jacobs' thesis)

Relevant Features

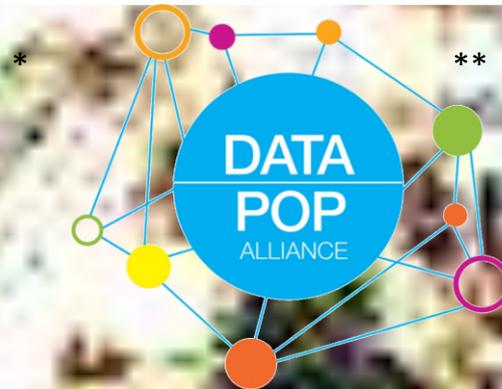
- ✓ Only 6 out of 68 features in the joint model are London Borough features, namely
 - ✓ %working population claiming out of work benefits
 - ✓ Largest migrant population
 - ✓ % overseas nationals entering the UK
 - ✓ % resident population born abroad

Implications

- ✓ Our method captures the **dynamics** of a **place** rather than making extrapolations from previous crime histories. We can use it in areas where people are less inclined to report crimes
- ✓ Our method provides new ways of describing geographical areas: novel risk-inducing or risk-reducing features of geographical areas

Project 2: Testing Jane Jacobs in Bogotá

Marco De Nadai*, Andrey Bogomolov*, Andrés Clavijo**, Rodrigo Lara Molina**, Bruno Lepri*, Emmanuel Letouzé**, Nuria Oliver**, Gabriel Pestre**, Joan Serra***, Natalie Shoup**, Alvaro Ramirez Suarez***



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Why and how Bogotá & Colombia?

1

80th Anniversary of the National Department of Statistics of Colombia
Official Statistics in the Big Data Era
 Emmanuel Letouzé
 PhD Candidate, UC Berkeley
 Fellow, Harvard Human-Centered Initiative
www.dane.gov.co
 #BigDataColombia
 Bogotá October 2013, 2014

Data-Pop alliance is hired to help Colombia's National Statistical Office (DANE) to develop its Big Data Strategy

Delivery of Big Data strategy analysis to DANE

Data-Pop Alliance gets \$230k from the World Bank to develop a research program in Colombia

Data-Pop Alliance gets \$500k from Hewlett Foundation to develop professional training workshops in Senegal, Rwanda, Kenya and Colombia

March-15th 2016, Kick-off of Ciudad Laboratorio in Bogotá



Cartagena Data Festival, April 20-22

DATA-POP ALLIANCE Report

Opportunities and Requirements for Leveraging Big Data for Official Statistics in Latin America

May 2016

Agreements with

2013

2014

2015

2016

2017

1

Bogotá, a big complex city

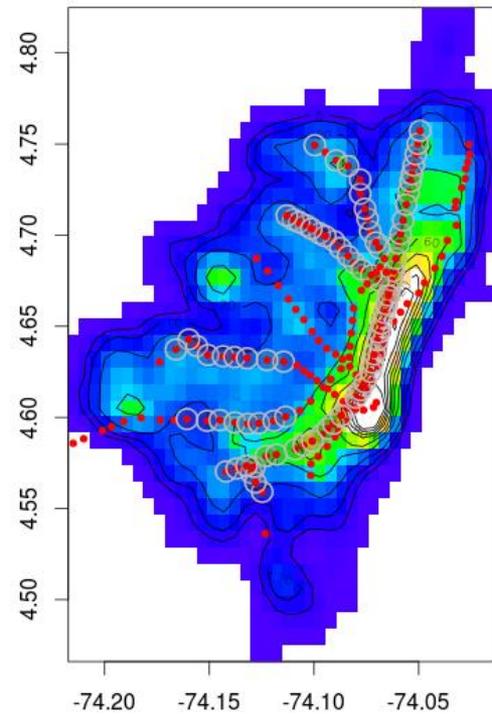
- 9.8 million people (1.2 times NYC)
- > 13,000 people/sq km (top 10)

Crime: a top issue in Bogotá

- High crime rate
- A lot of crimes not reported to the police

➤ Questions:

- Have **structural** features an incidence on crime?
- Is it possible to predict crime rates using structural features?
- Do structural features have more relevance than socio-economic conditions and / or behavioral outcomes in the prediction of crime



Crime



Jane Jacobs 101: vitality & safety == diversity



Jacobs' 4 pillars for urban vitality and safety

- (i) **mixed land uses** to attract people who have different purposes;
- (ii) **small blocks** that promote contact opportunities among people
- (iii) **building diversity**: mix high-rent and low-rent tenants
- (iv) **people concentration**: promote high density levels



1961



Call Detail Records (CDRs), public transportation data, OpenStreet Map...

2016

Jacobs' Structural Features



3

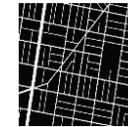
Mixed land uses

Land Use Mix
Residential non-res. Mix
Closeness to small parks
Average number of floors
Closeness to Daily 3rd places density



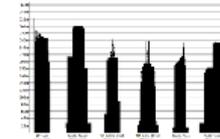
Small blocks

Mean block area
Intersection density



Building diversity

Strata mean
Strata Variation



Density:

Population density
Employment density
% Employed population
Buildings density

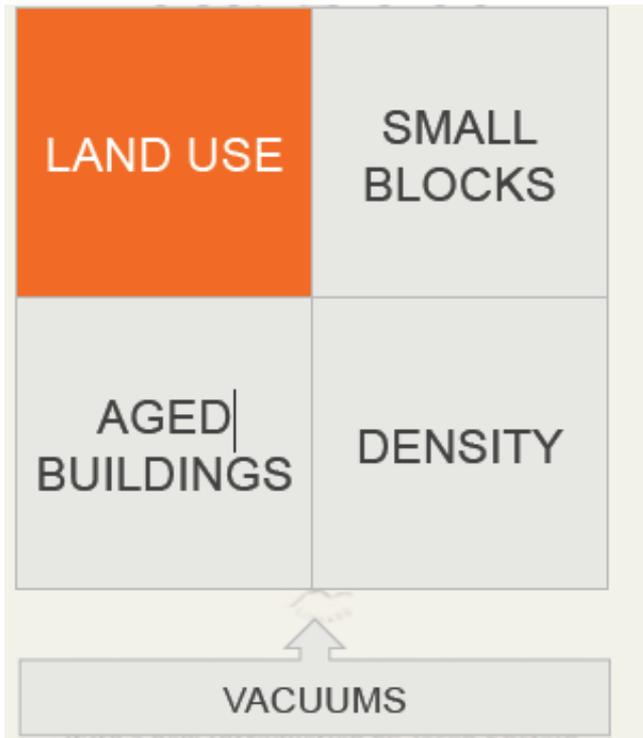
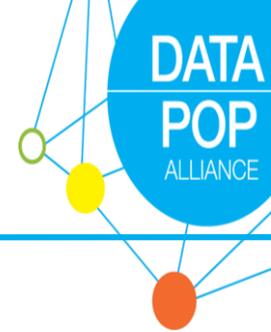


Vacuums

% Border vacuum
Closeness to large parks
Closeness highways
Closeness water



Jacobs' Structural Features



2+ primary uses (contemporarily)

For district i :

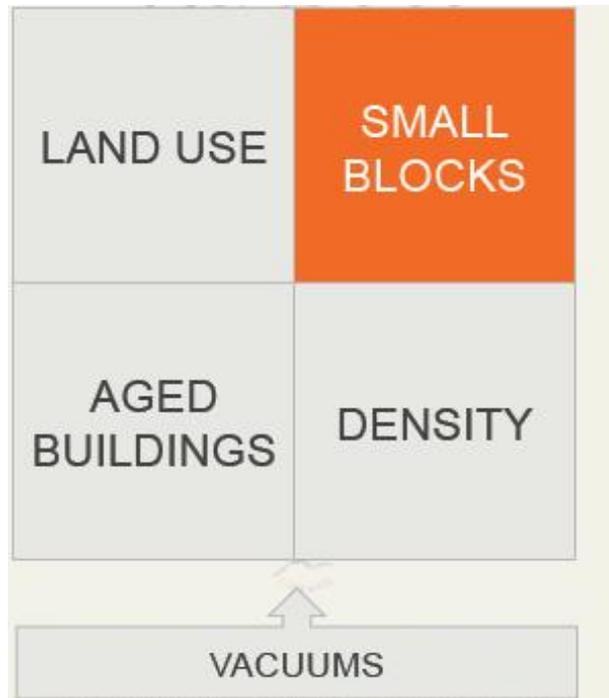
$$LUM_i = - \sum_{j \in N} \frac{P_{i,j} \log(P_{i,j})}{\log |N|}$$

$P_{i,j}$: % square footage of land use j

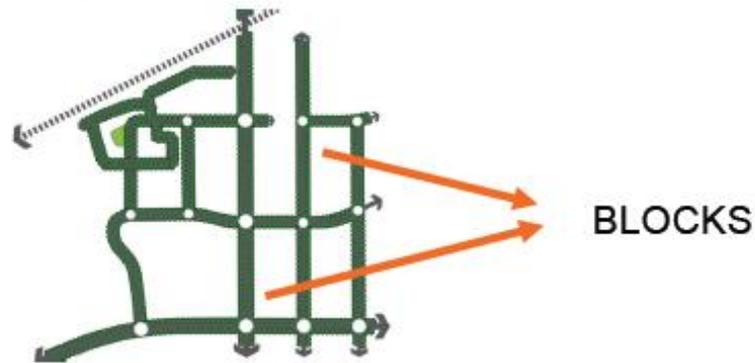
N : {residential, commercial, recreation}



Jacobs' Structural Features



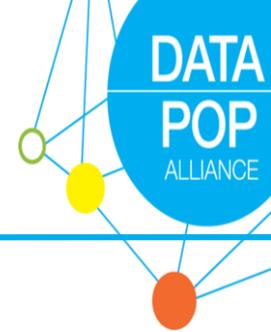
City blocks should be small/short



For district i :

$$\frac{\sum_{i=0}^n \text{blocksize}(i)}{n}$$

Jacobs' Structural Features

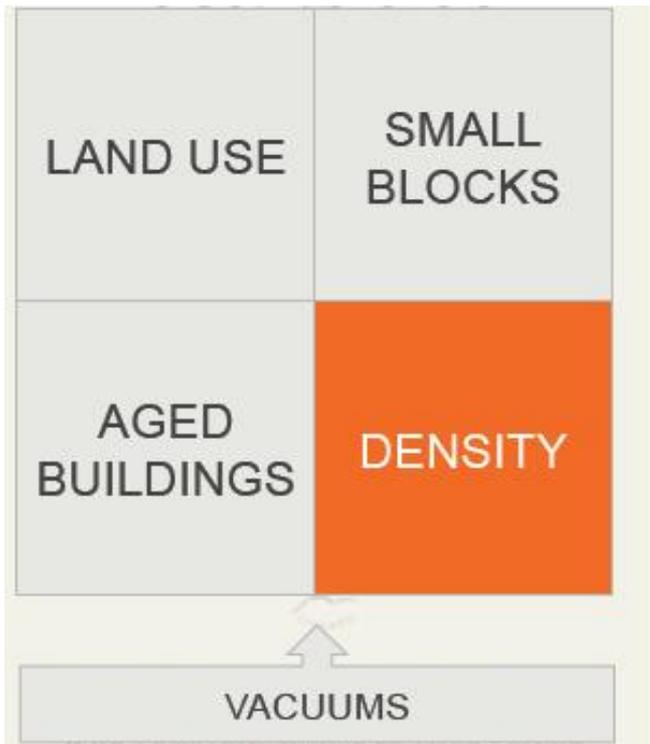
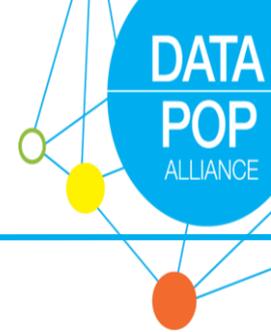


Buildings mixed (age and types)



Standard deviation of building ages

Jacobs' Structural Features



Concentration of people and enterprises



$$\text{Population density}_i = \frac{|\text{Population}_i|}{\text{area}_i}$$

$$\text{Buildings density}_i = \frac{|\text{Buildings}_i|}{\text{area}_i}$$

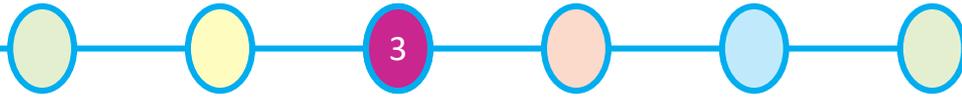
Jacobs' Structural Features

3



Places that act as physical obstacles to pedestrian activity, e.g. large parks, large highways, large bodies of water

Structural Features: Bogota



1. Land Use:

- a) Type: residential, comercial, parks, leisure, others...
- b) Points of Interest (POI)
- c) Boundaries: wasteland, highways, rivers, etc...



2. Blocks:

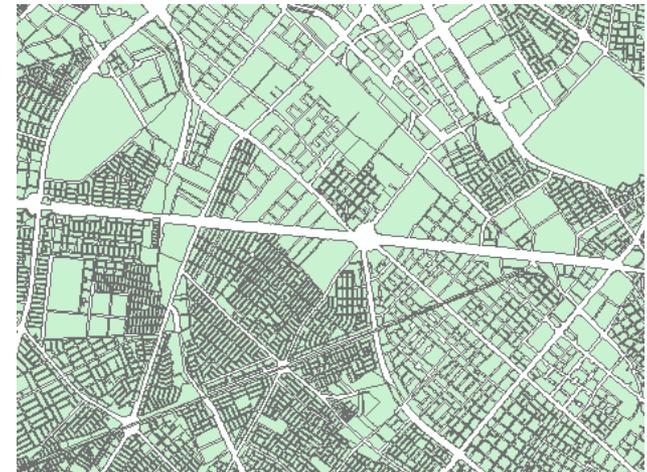
- a) Shape or Geometry
- b) Intersections

3. Building Diversity

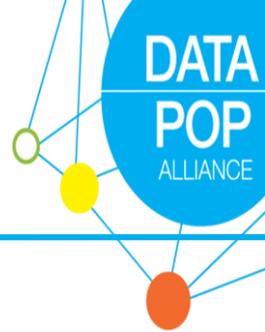
- a) Stratum
- b) Form (heigh, built ground area)

4. Concentration

- a) Residents and employees
- b) N° of apartments by building
- c) Daily and non-daily POI



Social Disorganization



Subjective
poverty
prevalence



Monetary
poverty
prevalence

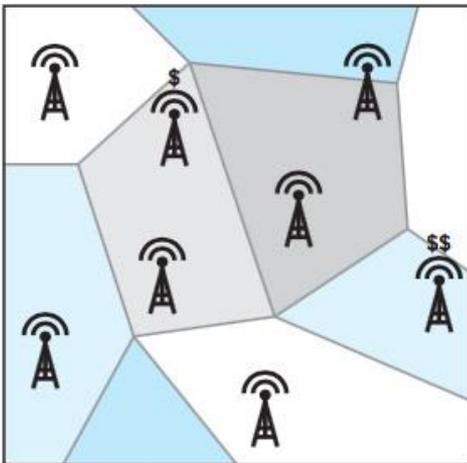
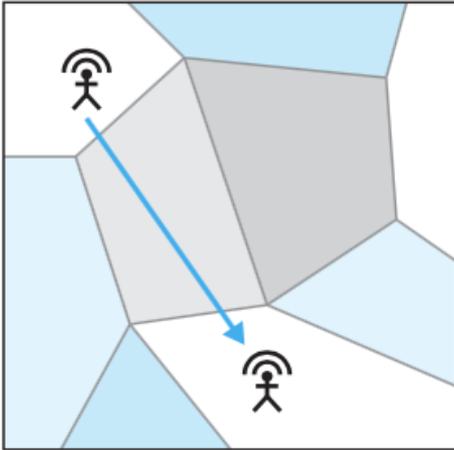


Multidimensional
Poverty Index

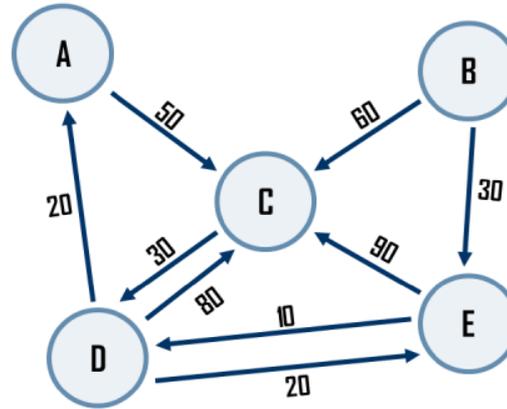


Daily Routine from CDRs

3



Spatial Interactions

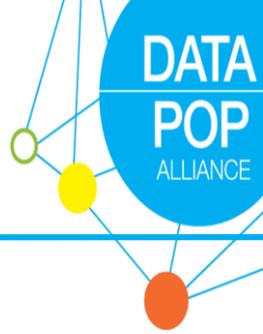


O/D Matrix

	A	B	C	D	E	T _i
A	0	0	50	0	0	50
B	0	0	60	0	30	90
C	0	0	0	30	0	30
D	20	0	80	0	20	120
E	0	0	90	10	0	100
T _j	20	0	280	40	50	390

- Compute OD matrix of a typical day from the CDRs

Ground truth: Crime Data



27,863 cases of **homicide** and **theft** (burglaries of commercial property, burglaries of houses, and robberies) for 2014.

Specifically, the dataset includes the category and subcategory of the crime, the longitude, latitude, and address of where the crime was reported to have occurred, and the responsible police department.



Ground truth: Crime Data

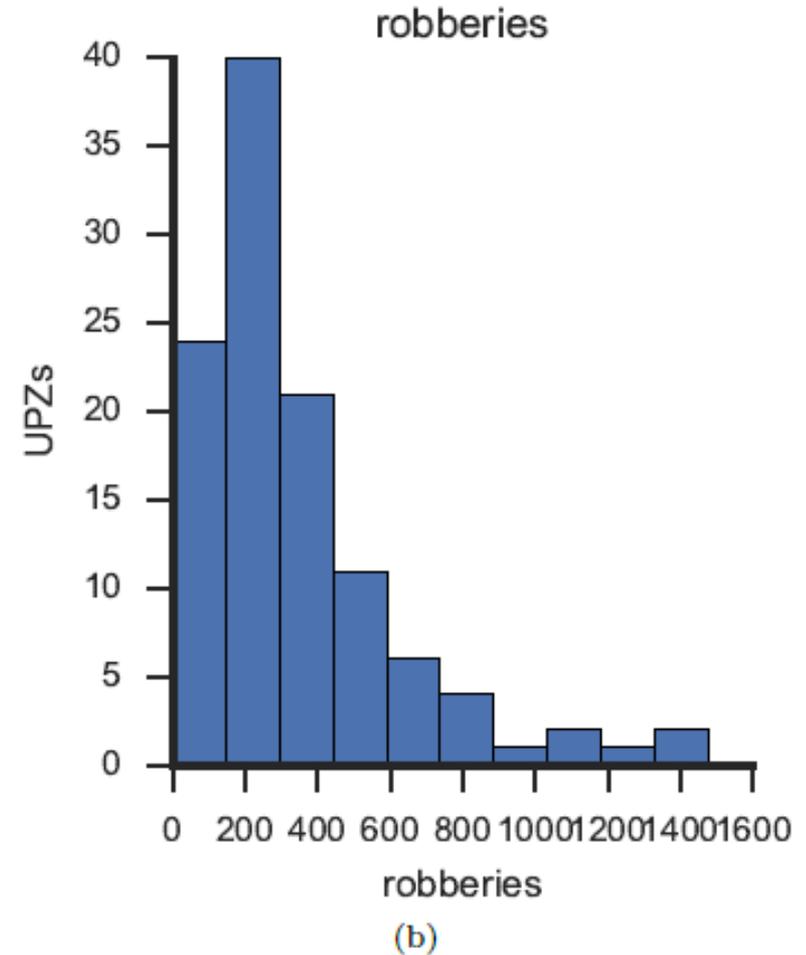
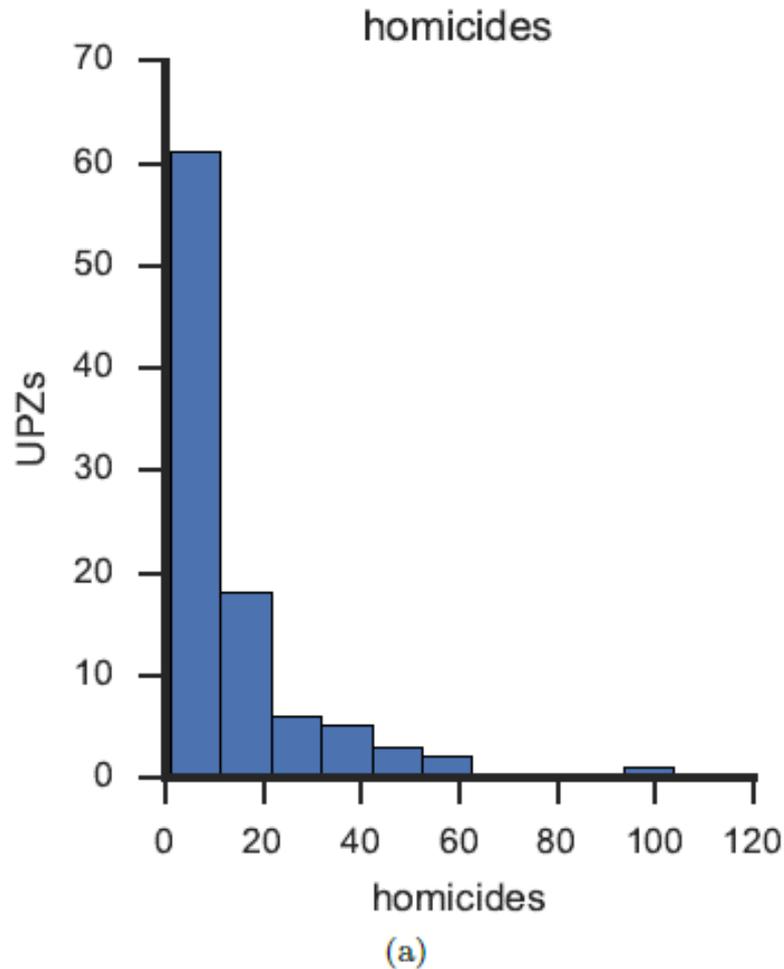
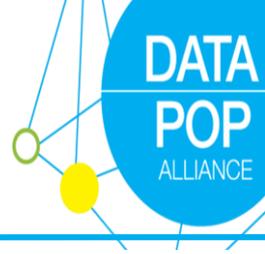
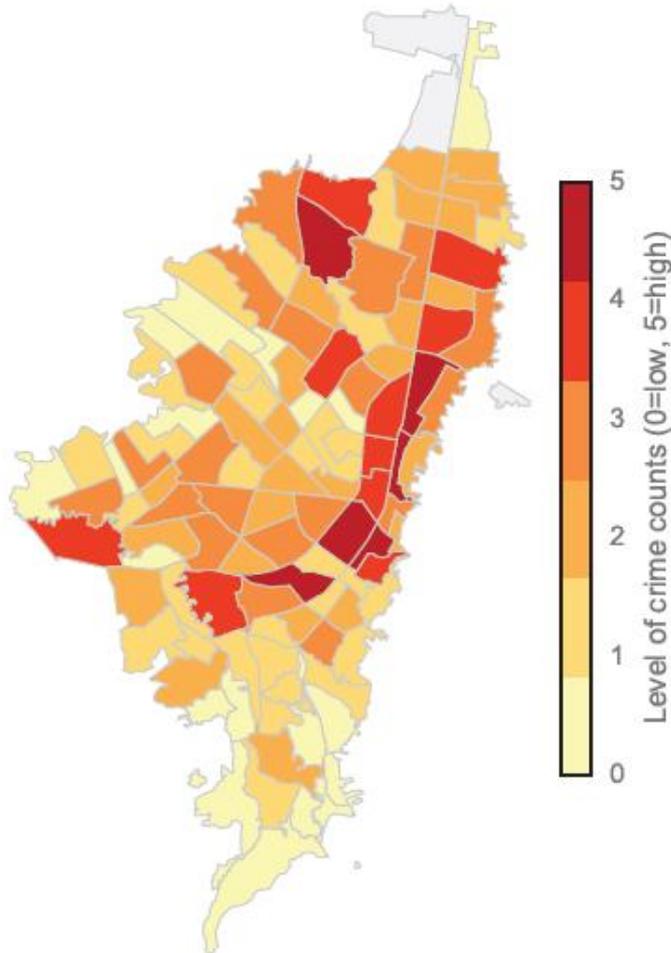


Figure 1: a) Violent crime distribution per UPZ; b) Robberies distribution per UPZ.

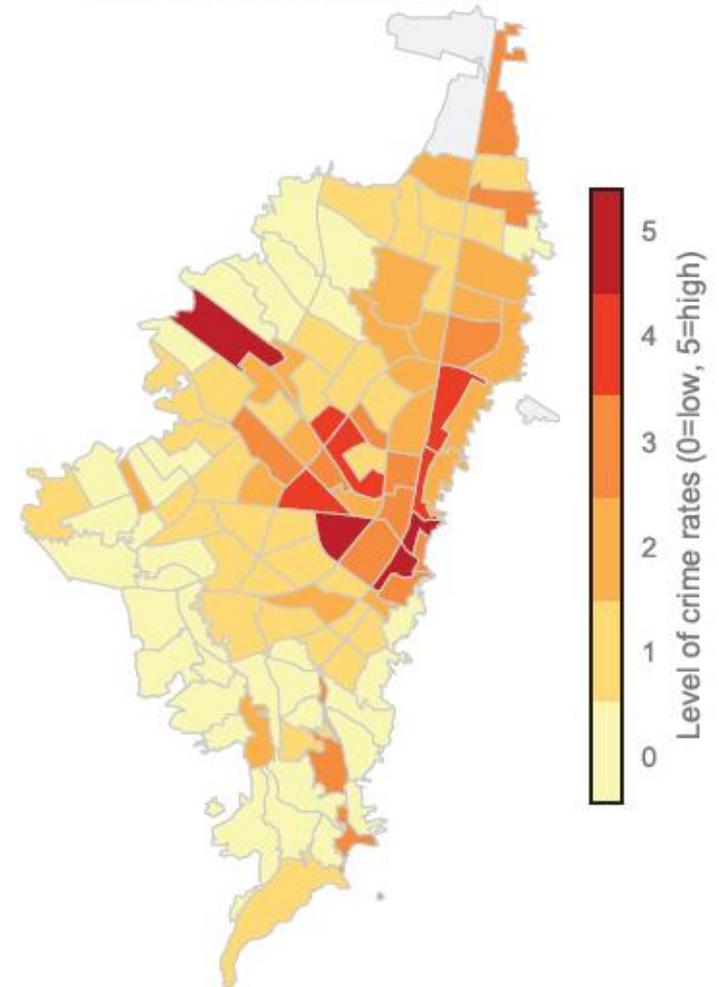
Ground truth: Crime Cases



Committed crimes



Crime rates (over residents)



Regression Models



- **Linear Regression:**

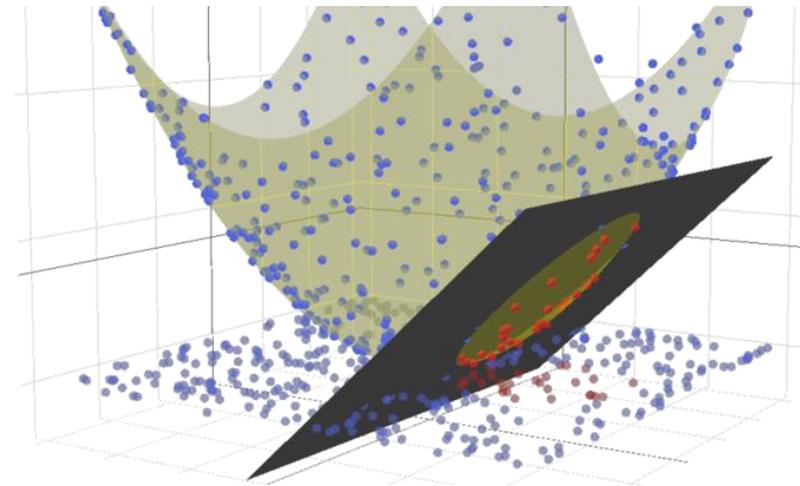
- Negative values must not be allowed

- **Poisson Regression:**

- It is adapted for predicting a count variable
- But, it enforces mean be equal to variance, leading to overdispersion

- **Negative Binomial Regression:**

- Also adapted for count variable
- Take overdispersion into account



Negative Binomial Regression



$$\log(E(Y_i)) = \beta_0 + \sum_{k=1}^n X_k B_k + \sum_{j=1}^p E_j B_{n+j} + \sum_{t=1}^p R_t B_{n+j+t}$$

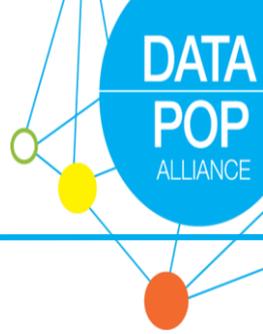
Crime
(ground truth)

Features
(e.g. land use mix, deprivation)

Auto-correlation
Spatial Eigenvectors

Human routine
O/Ds Eigenvectors

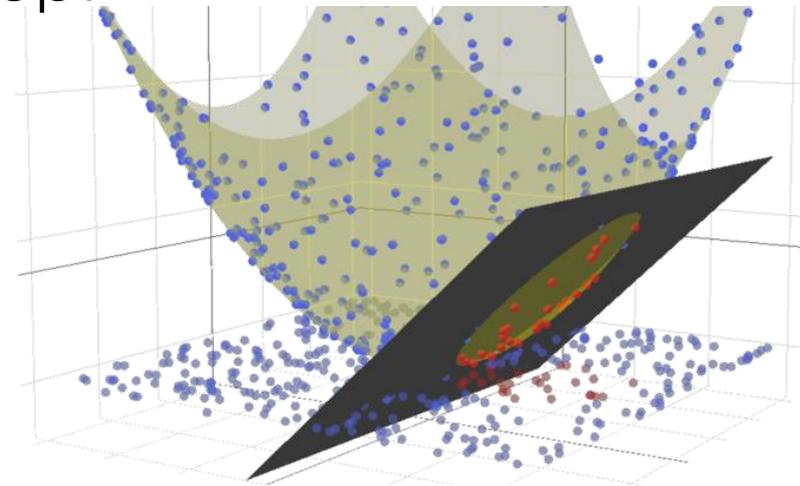
Regression Models: Quality



- McFadden Pseudo R^2 which compares the log likelihood of the full model with that of the intercept model
- Also RMSE and MAE

$$RMSE = \sqrt{\frac{1}{n} \sum_{i=1}^n (x_i - \hat{x}_i)^2}$$

$$MAE = \frac{1}{n} \sum_{i=1}^n |x_i - \hat{x}_i|$$



Results

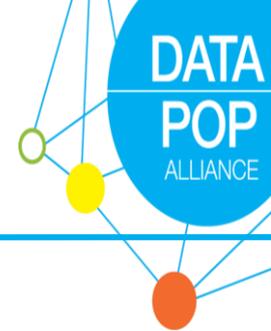
	Deprivation	City's diversity	People's dynamics	Full
Land use				
Land use mix (1)	-	×	-	-0.120**
Residential vs. non-res. mix ^s (2)	-	0.302*	-	0.470***
Closeness small parks ^l (3)	-	0.303***	-	0.248*
Housing type avg. (4)	-	-0.402**	-	-0.400***
Housing type std. (4)	-	-0.385*	-	-0.503***
Closeness daily buildings ^l (5)	-	-0.537***	-	-0.292***
3 rd Places ^s (6)	-	×	-	-0.155
Small blocks				
Block area (7)	-	-0.457***	-	-0.340***
Intersection density (8)	-	×	-	-0.439***
4-ways intersections density (9)	-	×	-	0.158***
Buildings				
Strata value ^s (10)	-	-0.400*	-	-0.322*
Strata variation ^s (11)	-	-0.190**	-	-0.176*
Concentration				
Population density (12)	-	×	-	-0.777*
Employment density (13)	-	0.327***	-	0.928**
Vacuums				
Closeness parks ^l (16)	-	-0.221***	-	-0.130*
Closeness water ^l (18)	-	×	-	×
Deprivation				
Multidimensional poverty (19)	0.452**	-	-	-0.408**
Subjective poverty	0.287	-	-	0.408***
OD network				
Spatial Diversity (20)	-	-	×	×
Centrality (21)	-	-	-0.805***	×
Total flow (23)	-	-	×	-0.187**
Attractiveness (24)	-	-	-0.314***	×
Negative Residual (27)	-	-	-0.765***	-0.214*
RMSE	12.27	7.71	11.60	6.24
MAE	7.92	4.88	8.07	1.98
McFadder Pseudo-R ²	0.08	0.19	0.09	0.24

Homicides

	Deprivation	City's diversity	People's dynamics	Full
Land use				
Land use mix (1)	-	-0.108*	-	-0.149***
Residential vs. non-res. mix ^s (2)	-	0.316***	-	0.307***
Closeness small parks ^l (3)	-	0.303***	-	-0.127*
Housing type avg. (4)	-	-0.096	-	×
Housing type std. (4)	-	-0.564***	-	-0.394***
Closeness daily buildings ^l (5)	-	-0.266***	-	-0.232***
3 rd Places ^s (6)	-	×	-	0.068
Small blocks				
Block area (7)	-	-0.290***	-	-0.205***
Intersection density (8)	-	×	-	-0.532***
4-ways intersections density (9)	-	×	-	0.271***
Buildings				
Strata value ^s (10)	-	×	-	×
Strata variation ^s (11)	-	-0.044	-	-0.128*
Concentration				
Population density (12)	-	-0.470*	-	-0.328
Employment density (13)	-	0.744***	-	0.766***
Vacuums				
Closeness parks ^l (16)	-	-0.169***	-	-0.136***
Closeness water ^l (18)	-	0.037	-	×
Deprivation				
Multidimensional poverty (19)	-0.115	-	-	0.189**
Subjective poverty	0.048	-	-	×
OD network				
Spatial Diversity (20)	-	-	×	×
Centrality (21)	-	-	0.436***	×
Total flow (23)	-	-	-0.051	-0.068***
Attractiveness (24)	-	-	-0.314***	-0.175***
Negative Residual (27)	-	-	-0.104	×
RMSE	229.49	104.18	184.30	93.35
MAE	158.95	72.88	128.45	60.64
McFadder Pseudo-R ²	0.04	0.15	0.07	0.18

Robberies

Results



- **Structural characteristics** are a **better** predictor of the target variables (robberies and homicides) than *socio-economic* variables
- Structural + socio-economic improves predictions
- Employment density is strongly correlated with crime
- Low crime is correlated with:
 - High housing and buildings diversity
 - Low deprivation
 - Large blocks (!) –as opposed to slums
- The larger the **flow of people** in a neighborhood, the **lower the crime**

Results: Confirming Jacobs' Theory



*Population diversity,
activity and a high mix of
functions lead to
less crime*

Relevant Publications



- "Once Upon a Crime: Towards Crime Prediction from Demographics and Mobile Data" - A. Bogomolov, B. Lepri, J. Staiano, N. Oliver, F. Pianesi, A. Pentland 16th **ACM International Conference on Multimodal Interaction (ICMI 2014)**
- "[Moves on the street: classifying crime hotspots using aggregated and anonymized data on people dynamics](#)"
Bogomolov, A., Lepri, B., Staiano, J., Letouze, E., **Oliver, N.**, Pianesi, F. and Pentland, A.
Big Data Journal, Mary Ann Liebert, Inc. Vol 3, Issue 3, Sept 2015
- "What makes a city vital and safe: Bogota case study" – De Nadai, M. et al, DataPop Alliance Report

Limitations and challenges



- Multi-disciplinary, multi-party projects which adds complexity
- Quality in the ground truth and input data
- What are the optimal actions to take after the insights of the analysis?
 - Creating knowledge that can inform policies but how?
 - Which features can a city/country act upon?
 - How to engage with the civil society?

Next Steps



- New project with **IDB** to expand to 3-5 cities in Colombia (Bogota, Medellin, Cartagena, Cali and Santa Marta)
- Deepen parts of the analysis
- Study how people feel about the police, trust issues
- Assess the level of **bias** in reporting
- Do **interventions** to create a more enabling environment for a better public policing and reduced criminality



THANK YOU!

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